

The Regular Quarterly Meeting of the Midwest User Group was called to order at 10:09 a.m. on Wednesday, May 18, 2016, at Bloomingdale Golf Club located in Bloomingdale, Illinois. Mark Olbrantz and Calvin Dekker served as moderators for addressing opening business.

Mark Olbrantz provided a brief recap on a cyber security speaker he had recently seen present at an event in Milwaukee, Michael Bazzell. The speech was regarding *“What Every Executive Should Know About Protecting Your Organization from Computer Crime.”* Mark indicated that the speaker was excellent and the topic, compelling. One of the items of focus Bazzell presented was to work on changing culture of fear of reporting when mistakenly clicking on a hyperlink that is a virus. For additional information, check out both links for this resource: <https://computercrimeinfo.com/> and <https://inteltechniques.com/links.html>

Upcoming dates for the 2016 Quarterly Meetings were chosen, including a reminder on the dates for Insights:

EMUG Meeting - Friday, August 12th
EMUG Meeting - Friday, November 11th

A panel spoke regarding the experience at Insights. Feedback included favorable response to the Saturday and Sunday education sessions, the ability to have direct interaction with other customers who are focused on the same discipline (i.e. accounting, etc).

A couple members commented on having the ability to review 10.1 and then be able to return to the office and actually test in that version as a tangible benefit. Positive responses for panel participants who are newer to Epicor in terms of invaluable information on tools, and function available in the software were also provided.

Next year's Insights is scheduled for **May 22-25** at the Gaylord Opryland in Nashville.

Fred Zelhart provided a demonstration of a simplistic option for installing Epicor 10.1 client. **A copy of the presentation** is available for review, including the specific steps for a basic installation.

Patty Loessburg presented information about Avalara Tax Connect. The discussion focused on the tax discussion for manufacturers and distributors. **A copy of her presentation** is available for review.

The meeting was paused for a break for luncheon which included breakout discussion groups by job function.

Following the break, Stephanie McNeil and Jeannine Sherman from Epicor provided information regarding the features and function of Epicor Manifest. The demo and discussion included current functionality and future vision for the software, such as the envisioned web based interface. **The presentation is available** for review. A demonstration was also performed for the group with a question and answer session throughout. The presentation was wrapped up with a view of the roadmap moving forward.

One audience member mentioned Fedex Great rate. Although not specifically linked with Manifest at this time, they have had success in acquiring excellent international rates.

For the final presentation of the day, Nathan Anderson provided tips for tuning the

Epicor 10.1 Server and SQL. **A copy of his presentation** is available for review. The demonstration included a brief review of what the Performance and Diagnostic Tool reviews, where to send the issues list to determine what the performance problem is and how to address it. The tool is being frequently updated and should be run with some regularity as a pass in the tool at one point may not necessarily apply when new parameters have been added (located <http://goo.gl/NSKc2Z>).

The meeting was adjourned at 3:35 pm with the next regular scheduled Epicor Midwest User Group Meeting scheduled for Friday, August 12, 2016.